

# State Agencies Consumer Complaint Information

July 2011

Below is a listing of contact information for all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The agency information is posted for current and potential students' use, after they have exhausted all avenues of American Sentinel's internal complaint process. Most state agencies or Attorneys General Offices will require that all avenues have been exhausted before they will consider a grievance.

The list below should not be construed as a complete list of states/agencies regulating American Sentinel University. Through the relevant agencies or Attorneys General Offices, complaints can be accepted regardless of whether American Sentinel University is required to be registered in that jurisdiction. American Sentinel University has made a reasonable effort to ensure that this list is accurate.

State	Agency	Websites and Consumer Hotlines
Colorado	Colorado Department of Higher Education 1560 Broadway, Suite 1600 Denver, CO 80202	<a href="http://higher.ed.colorado.gov/Academics/Complaints/default.html">http://higher.ed.colorado.gov/Academics/Complaints/default.html</a>
Alabama	Alabama Commission on Higher Education P.O. Box 302000 Montgomery, AL 36130-2000	<a href="http://www.accs.cc/complaintform.aspx">http://www.accs.cc/complaintform.aspx</a>
Alaska	Alaska Commission on Postsecondary Education P.O. Box 110505 Juneau, AK 99811-0505  Alaska Office of Attorney General Consumer Protection Unit 1031 West Fourth Avenue, Suite 200 Anchorage, AK 99501	<a href="mailto:customer.service@alaska.gov">customer.service@alaska.gov</a> <a href="mailto:attorney.general@alaska.gov">attorney.general@alaska.gov</a> <a href="http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf">http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf</a>
Arizona	Arizona State Board for Private Postsecondary Education 1400 West Washington Street, Room 260 Phoenix, AZ 85007	<a href="http://azppse.state.az.us/student_info/compliance.asp">http://azppse.state.az.us/student_info/compliance.asp</a>
Arkansas	Arkansas Higher Education Coordinating Board Arkansas Department of Higher Education 114 East Capitol Ave Little Rock, AR 72201 ADHE_Info@adhe.edu	<a href="http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf">http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf</a>

California	California Bureau of Private Postsecondary Education P.O. Box 980818 West Sacramento, CA 95798-0818 bppe@dca.ca.gov	<a href="http://www.bppe.ca.gov/forms_pubs/complaint.pdf">http://www.bppe.ca.gov/forms_pubs/complaint.pdf</a>
Connecticut	Connecticut Department of Higher Education 61 Woodland Street Hartford, CT 06105-2326 info@ctdhe.org  Connecticut Department of Consumer Protection 165 Capitol Avenue, Room 110 Hartford, CT 06106 trade.practices@ct.gov	<a href="http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_C_PFR-2.pdf">http://www.ct.gov/dcp/lib/dcp/Consumer_Statement_C_PFR-2.pdf</a>  Consumer Complaint Hotline: (800) 842-2649
Delaware	Delaware Higher Education Office Carvel State Office Building, 5th Floor 820 North French Street Wilmington, DE 19801-3509 dheo@doe.k12.de.us  Delaware Attorney General Consumer Protection Wilmington: 820 North French Street, 5th floor Wilmington, DE 19801 consumer.protection@state.de.us	
District of Columbia	District of Columbia Office of the State Superintendent of Education Education Licensure Commission 810 First Street, NE, 9th Floor Washington, DC 20002	<a href="http://osse.dc.gov/sites/default/files/dc/sites/osse/publication/attachments/complaint_form_4_11.pdf">http://osse.dc.gov/sites/default/files/dc/sites/osse/publication/attachments/complaint_form_4_11.pdf</a>
Georgia	Georgia Nonpublic Postsecondary Education Commission 2082 East Exchange Place #220 Tucker, GA 30084-5334	<a href="http://rules.sos.state.ga.us/docs/392/5/06.pdf">http://rules.sos.state.ga.us/docs/392/5/06.pdf</a>
Hawaii	Hawaii State Board of Education P.O. Box 2360 Honolulu, HI 96804 ocp@dcca.hawaii.gov	<a href="http://hawaii.gov/dcca/ocp/consumer_complaint">http://hawaii.gov/dcca/ocp/consumer_complaint</a>

Idaho	Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, Room 307 P.O. Box 83720 Boise, ID 83720-0037	
Illinois	Illinois Board of Higher Education 431 East Adams, 2nd Floor Springfield, IL 62701-1404 info@ibhe.org  Illinois State Board of Education 100 North 1st Street Springfield, IL 62777  Illinois Attorney General Consumer Fraud Bureau 500 South Second Street Springfield, IL 62706	Institutional Complaint Hotline: (217) 557-7359  <a href="http://webprod1.isbe.net/contactisbe/">http://webprod1.isbe.net/contactisbe/</a>  <a href="http://www.illinoisattorneygeneral.gov/about/email_consumers.jsp">http://www.illinoisattorneygeneral.gov/about/email_consumers.jsp</a>  <a href="http://www.illinoisattorneygeneral.gov/consumers/consc omp.pdf">http://www.illinoisattorneygeneral.gov/consumers/consc omp.pdf</a>  Consumer Fraud Hotline: (800) 243-0618
Indiana	Indiana Commission on Proprietary Education Attn: Director of Regulatory Compliance 302 West Washington Street, Room E201 Indianapolis, IN 46204	<a href="http://www.in.gov/cpe/files/sf39280-complaint.pdf">http://www.in.gov/cpe/files/sf39280-complaint.pdf</a>
Iowa	Iowa Student Aid Commission 603 East 12th Street, 5th Floor Des Moines, IA 50319 info@iowacollegeaid.gov	<a href="https://apps.iowacollegeaid.gov/marketing/docs/constitu entrequestform.pdf">https://apps.iowacollegeaid.gov/marketing/docs/constitu entrequestform.pdf</a>
Kansas	Kansas Board of Regents 1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368	<a href="http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf">http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf</a>
Kentucky	Kentucky Council on Postsecondary Education 1024 Capital Center Drive #320 Frankfort, KY 40601-7512  Kentucky Board of Proprietary Education 911 Leawood Drive Frankfort, KY 40601-3319  Office of the Attorney General Capitol Suite 118 700 Capitol Avenue Frankfort, KY 40601-3449 consumer.protection@ag.ky.gov	<a href="http://www.bpe.ky.gov/Student%20Documents/Form%20to%20File%20a%20Complaint.pdf">http://www.bpe.ky.gov/Student%20Documents/Form%20to%20File%20a%20Complaint.pdf</a>  <a href="http://www.ag.ky.gov/civil/consumerprotection/complaints/forms.htm">http://www.ag.ky.gov/civil/consumerprotection/complaints/forms.htm</a>
Louisiana	Louisiana Board of Regents	<a href="http://regents.louisiana.gov/assets/docs/ProprietaryScho">http://regents.louisiana.gov/assets/docs/ProprietaryScho</a>

	P.O. Box 3677 Baton Rouge, LA 70821-3677	<a href="#">ols/StudentComplaintProcedure.pdf</a>
Maine	Maine Department of Education Complaint Investigator 23 State House Station Augusta, ME 04333-0023 jonathan.braff@maine.gov  Maine Attorney General Consumer Protection Division 6 State House Station Augusta, ME 04333	<a href="http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml">http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml</a>
Maryland	Maryland Higher Education Commission 839 Bestgate Road, Suite 400 Annapolis, MD 21401-3013  Maryland Attorney General Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202	<a href="http://www.mhec.state.md.us/career/pcs/gripe.asp">http://www.mhec.state.md.us/career/pcs/gripe.asp</a>  <a href="mailto:consumer@oag.state.md.us">consumer@oag.state.md.us</a> <a href="https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm">https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm</a>  Consumer Protection Hotline: (410) 528-8662
Massachusetts	Massachusetts Board of Higher Education One Ashburton Place Room 1401 Boston, MA 02108	<a href="http://www.mass.edu/forstudents/complaints/complaintprocess.asp">http://www.mass.edu/forstudents/complaints/complaintprocess.asp</a>
Michigan	Michigan Department of Labor & Economic Growth Office of Postsecondary Services Proprietary School Unit Staff 201 North Washington Square Lansing, MI 48913	<a href="http://www.michiganps.net/complaint.aspx">http://www.michiganps.net/complaint.aspx</a>
Minnesota	Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227  Minnesota Attorney General's Office 1400 Bremer Tower 445 Minnesota Street St. Paul, MN 55101	<a href="http://www.ohe.state.mn.us/oheContactForm.cfm">http://www.ohe.state.mn.us/oheContactForm.cfm</a>  <a href="http://www.ag.state.mn.us/ElectronicForms/ComplaintForm.pdf">http://www.ag.state.mn.us/ElectronicForms/ComplaintForm.pdf</a>
Mississippi	Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39211-6453	

	<p>Mississippi Commission of Proprietary Schools and College Registration 3825 Ridgewood Road Jackson, MS 39211-6453</p> <p>Consumer Protection Division Office of the Attorney General State of Mississippi P.O. Box 22947 Jackson, MS 39225-2947</p>	<p><a href="http://www.ago.state.ms.us/index.php/contact">http://www.ago.state.ms.us/index.php/contact</a></p> <p><a href="http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf">http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf</a></p>
Missouri	<p>Missouri Department of Higher Education 205 Jefferson Street P.O. Box 1469 Jefferson City, MO 65102-1469 <a href="mailto:info@dhe.mo.gov">info@dhe.mo.gov</a></p>	
Montana	<p>Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street P.O. Box 203201 Helena, MT 59620-3201</p> <p>Montana Office of Consumer Protection 2225 11th Avenue P.O. Box 200151 Helena, MT 59620-0151 <a href="mailto:contactocp@mt.gov">contactocp@mt.gov</a></p>	<p><a href="http://doj.mt.gov/wp-content/uploads/2011/05/complaintform3.pdf">http://doj.mt.gov/wp-content/uploads/2011/05/complaintform3.pdf</a></p>
Nebraska	<p>Nebraska Coordinating Commission for Postsecondary Education P.O. Box 95005 Lincoln, NE 68509-5005</p> <p>Nebraska Attorney General Consumer Protection Division 2115 State Capitol Lincoln, NE 68509</p>	<p><a href="http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm">http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm</a></p> <p>Consumer Protection Hotline: (800) 727-6432</p>
Nevada	<p>Nevada Commission on Postsecondary Education 3663 East Sunset Road, Suite 202 Las Vegas, NV 89120</p>	<p><a href="http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm">http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</a></p>

New Hampshire	New Hampshire Postsecondary Education Commission 3 Barrell Court #300 Concord, NH 03301-8531	<a href="http://www.nh.gov/postsecondary/complaints">http://www.nh.gov/postsecondary/complaints</a>
New Jersey	New Jersey Commission on Higher Education P.O. Box 542 Trenton, NJ 08625 nj_che@che.state.nj.us  New Jersey Department of Labor and Workforce Development 1 John Fitch Plaza P.O. Box 110 Trenton, NJ 08625-0110  New Jersey Division of Consumer Affairs 124 Halsey Street Newark, NJ 07102	<a href="mailto:schoolapprovalunit@dol.state.nj.us">schoolapprovalunit@dol.state.nj.us</a>  <a href="http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf">http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf</a>  <a href="http://www.nj.gov/oag/ca/complaint/ocp.pdf">http://www.nj.gov/oag/ca/complaint/ocp.pdf</a>
New Mexico	New Mexico Higher Education Department 2048 Galisteo Santa Fe, NM 87505	<a href="http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612eodba7/PPS%20Complaint%20Form.pdf">http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612eodba7/PPS%20Complaint%20Form.pdf</a>
New York	New York Office of College and University Evaluation New York State Education Department 5 North Mezzanine Albany, NY 12234 ocueinfo@mail.nysed.gov  New York Bureau of Proprietary School Supervision New York State Education Department 99 Washington Avenue, Room 1613 OCP Albany, NY 12234  New York State Department of State Division of Consumer Protection Consumer Assistance Unit 5 Empire State Plaza, Suite 2101 Albany, NY 12223-1556	<a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTEORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTEORMINFO.html</a>  <a href="https://www1.consumer.state.ny.us/cpb/CauComplaintForm.html">https://www1.consumer.state.ny.us/cpb/CauComplaintForm.html</a>
North Carolina	North Carolina Community College System Office of Proprietary Schools	<a href="http://www.nccommunitycolleges.edu/Proprietary_Schools/docs/PDFFiles/StdCompltForm.pdf">http://www.nccommunitycolleges.edu/Proprietary_Schools/docs/PDFFiles/StdCompltForm.pdf</a>

	<p>200 West Jones Street Raleigh, NC 27603</p> <p>North Carolina Consumer Protection Attorney General's Office Mail Service Center 9001 Raleigh, NC 27699-9001</p>	<p><a href="http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx">http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</a></p>
North Dakota	<p>North Dakota Department of Career and Technical Education State Capitol - 15th Floor 600 East Boulevard Avenue, Dept. 270 Bismarck, ND 58505-0610 cte@nd.gov</p> <p>North Dakota Consumer Protection Division Office of Attorney General Gateway Professional Center 1050 East Interstate Avenue, Suite 200 Bismarck, ND 58503-5574</p>	<p><a href="http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf">http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf</a></p>
Ohio	<p>Ohio State Board of Career Colleges and Schools 35 East Gay Street, Suite 403 Columbus, OH 43215-3138</p> <p>Ohio Board of Regents 30 East Broad Street, 36th Floor Columbus, OH 43215-3414</p> <p>Ohio Attorney General Consumer Protection Section 30 East Broad Street, 14th Floor Columbus, OH 43215-3400</p>	<p><a href="http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&amp;tabid=68">http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&amp;tabid=68</a></p> <p><a href="http://www.ohioattorneygeneral.gov/consumercomplaint">http://www.ohioattorneygeneral.gov/consumercomplaint</a></p>
Oklahoma	<p>Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104</p> <p>Oklahoma State Board of Private Vocational Schools 3700 Classen Boulevard, Suite 250 Oklahoma City, OK 73118-2864</p> <p>Oklahoma Office of the Attorney General Consumer Protection Unit Attn: Investigative Analyst 313 NE 21st Street Oklahoma City, OK 73105</p>	<p><a href="http://www.oag.state.ok.us/oagweb.nsf/ccomp.html">http://www.oag.state.ok.us/oagweb.nsf/ccomp.html</a></p>

Oregon	<p>Oregon Office of Degree Authorization 1500 Valley River Drive, Suite 100 Eugene, OR 97401</p> <p>Oregon Department of Education Private Career Schools Office 255 Capitol Street NE Salem, OR 97310-0203</p> <p>Oregon Attorney General Financial Fraud/Consumer Protection Section 1162 Court Street NE Salem, OR 97301-4096</p>	<p><a href="http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc">http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc</a></p> <p><a href="http://www.doj.state.or.us/finfraud/pdf/concompform.pdf">http://www.doj.state.or.us/finfraud/pdf/concompform.pdf</a></p>
Pennsylvania	<p>Pennsylvania Department of Education 333 Market Street Harrisburg, PA 17126-0333</p> <p>Office of Attorney General Bureau of Consumer Protection 14th Floor, Strawberry Square Harrisburg, PA 17120</p>	<p><a href="http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf">http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf</a></p>
Rhode Island	<p>Rhode Island Board of Governors for Higher Education Shepard Building 80 Washington Street Providence, RI 02903</p> <p>Rhode Island Department of Attorney General Consumer Protection Unit 150 South Main Street Providence, RI 02903</p>	<p><a href="http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf">http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf</a></p>
South Carolina	<p>South Carolina Commission on Higher Education 1333 Main Street, Suite 200 Columbia, SC 29201</p>	<p><a href="http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf">http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf</a></p>
South Dakota	<p>South Dakota Board of Regents 306 East Capitol Avenue, Suite 200 Pierre, SD 57501-2545</p> <p>South Dakota Office of Attorney General Division of Consumer Protection</p>	<p><a href="http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx">http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx</a></p>

	1302 East Highway 14, Suite 3 Pierre, SD 57501-8053	
Tennessee	Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900 Nashville, TN 37243	<a href="http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf">http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf</a>
Texas	Texas Workforce Commission Career Schools and Colleges - Room 226-T 101 East 15th Street Austin, TX 78778-0001  Texas Higher Education Coordinating Board 1200 East Anderson Lane Austin, TX 78752  Office of the Attorney General Consumer Protection Division P.O. Box 12548 Austin, TX 78711-2548	<a href="http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf">http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf</a>  <a href="https://www.oag.state.tx.us/consumer/complaintform.pdf">https://www.oag.state.tx.us/consumer/complaintform.pdf</a>
U.S. Virgin Islands	Government of the U.S. Virgin Islands Department of Education Office of the Commissioner 1834 Kongens Gade St. Thomas, V.I. 00802	
Utah	Utah Division of Consumer Protection 160 East 300 South Salt Lake City, UT 84111 consumerprotection@utah.gov	<a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a>
Vermont	Vermont Department of Education State Board of Education 120 State Street Montpelier, VT 05620-2501  Vermont Attorney General's Office 109 State Street Montpelier, VT 05609-1001	
Virginia	State Council of Higher Education 101 North 14th St. James Monroe Building Richmond, VA 23219 communications@schev.edu	<a href="http://www.schev.edu/students/StudentComplaintFormT.asp">http://www.schev.edu/students/StudentComplaintFormT.asp</a>

<p>Washington</p>	<p>Washington Higher Education Coordinating Board 917 Lakeridge Way P.O. Box 43430 Olympia, WA 98504-3430 dainfo@hecb.wa.gov</p> <p>Washington Workforce Training and Education Coordinating Board 128 10th Avenue SW P.O. Box 43105 Olympia, WA 98504-3105 workforce@wtb.wa.gov</p> <p>Washington State Office of the Attorney General 1125 Washington Street SE P.O. Box 40100 Olympia, WA 98504-0100</p>	<p><a href="http://www.hecb.wa.gov/AboutOurSystem/MaintainingStandards/ConsumerProtection">http://www.hecb.wa.gov/AboutOurSystem/MaintainingStandards/ConsumerProtection</a></p> <p><a href="http://www.wtb.wa.gov/PCS_Complaints.asp">http://www.wtb.wa.gov/PCS_Complaints.asp</a></p> <p><a href="https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection">https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection</a></p> <p><a href="https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx">https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx</a></p>
<p>West Virginia</p>	<p>West Virginia Higher Education Policy Commission 1018 Kanawha Boulevard E., Suite 700 Charleston, WV 25301-2800</p> <p>Community and Technical College System of West Virginia 1018 Kanawha Boulevard E., Suite 700 Charleston, WV 25301</p> <p>West Virginia Office of the Attorney General Consumer Protection Division P.O. Box 1789 Charleston, WV 25326-1789</p>	<p><a href="http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf">http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf</a></p>
<p>Wisconsin</p>	<p>Wisconsin Educational Approval Board 30 West Mifflin Street, 9th Floor P.O. Box 8696 Madison, WI 53708 eabmail@eab.state.wi.us</p>	<p><a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a></p>
<p>Wyoming</p>	<p>Wyoming Department of Education 2300 Capitol Avenue Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050</p> <p>Attorney General's Office 123 Capitol Building 200 West 24th Street</p>	

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