



State Agency Information for Consumer Complaints

State Agency	Contact Information	Complaint Site
Alabama Commission on Higher Education	100 N. Union St. P.O. Box 302000 Montgomery, AL 36130-2000 Main: (334) 242-1998	http://www.ache.state.al.us
Alabama Department of Postsecondary Education	P.O. Box 302130 Montgomery, AL 36130-2130 Main: (334) 293-4500	http://www.accs.cc/
Alaska Commission on Postsecondary Education	PO Box 110505 Juneau, AK 99811-0505 Main: (907) 465-6741	http://acpe.alaska.gov/EDUCAT OR-SCHOOL/Postsecondary Institutions/Consumer Protection
Arizona Department of Education	1535 W. Jefferson St. Phoenix, AZ 85007. Main: (602)542-5393	https://ppse.az.gov/complaint
Arkansas Higher Education Coordinating Board	423 Main Street, Suite 400 Little Rock, AR 72201 Main: 501.683.8000	http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf
California Bureau for Private Post-Secondary Education	2535 Capitol Oaks Drive, St 400 Sacramento, CA 95833 Main: 916.431.6924 Fax: 916.263.1897	http://www.bppe.ca.gov/enforcement/complaint.shtml
Colorado Department of Higher Education	1560 Broadway Suite 1600 Denver, CO. 80202 Main: 303.866.2723 Fax: 303.866.4266	https://highered.colorado.gov/filing-student-complaint .
Connecticut Office of Higher Education	61 Woodland Street Hartford, CT. 06105-2326 Main: 860.947.1800	http://www.ctohe.org/studentcomplaints.shtml http://www.ctohe.org/StudentsFamilies/pdfs/ComplaintForm.pdf
Delaware Department of Education	The Townsend Building 401 Federal Street, Suite 2 Dover, DE. 19901-3639 Main: 302.735.400 Other: 302.857.3388	http://www.doe.k12.de.us/site/default.aspx?PageID=1



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District of Columbia	Superintendent of Education Public Complaints 810 First Street NE, 9 th Floor Washington, DC. 20002 Main: 202.727-6436 Email: osse@dc.gov	http://osse.dc.gov/service/education-licensure-commission-education-public-complaints
Florida Department of Education	Commission for Independent Education 325 W. Gaines Street, St. 1414 Tallahassee, FL. 32399-0400 Email: cieinfo@fldoe.org	http://www.fldoe.org/policy/commission-for-independent-education/file-a-complaint.stml
State of Georgia Nonpublic Postsecondary Education Commission	2082 E. Exchange Place, Suite 220 Tucker, GA. 30084 Main: 770.414.3300	http://gnpec.org/consumer-resources/
Hawaii Postsecondary Education Authorization Program	PO Box 541 Honolulu, Hawaii 96809 Main: 808.586.7327 Email: hpeap@dcca.hawaii.gov	http://cca.hawaii.gov/hpeap/student-complaint-process/
Idaho State Board of Education	650 West State Street, St 307 Boise, ID. 83720-0037 Main: 208.332.1587 Email: Valerie.Fenske@osbe.idaho.gov	http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp
Illinois Board of Higher Education	431 East Adams, 2 nd Floor Springfield, IL 62701-1404 Main: 217.782.2551 Email: info@ibhe.org	http://www.ibhe.state.il.us/consumerinfo/complaint.htm
Indiana Commission for Higher Education	101 West Ohio Street, St 670 Indianapolis, IN 46204 Main: 317.44.4400 ext. 0 Email: complaints@che.in.gov	http://www.in.gov/che/2744.htm http://www.in.gov/bpe/2329.htm
Iowa College Student Aid Commission	430 East Grand Ave, FL3 Des Moines, IA 50319-0146 Main: 515.725.3400	https://www.iowacollegeaid.gov/content/forms-and-applications
Kansas Board of Regents	1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368 Main: 785.296.3421	http://www.kansasregents.org/private_postsecondary_complaint_process
Kentucky Council on Postsecondary Education	Director of Postsecondary Licensing 1024 Capital Center Drive, Suite 320 Frankfurt, KY 40601	http://cpe.ky.gov/policies/academicpolicies/faqs-students.htm#How%20do%20%20file%20a%20complaint
Kentucky State Board for Proprietary Education	PO Box 1360 Frankfurt, KY 40602 Main: 502.564.3296	http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf



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Louisiana Board of Regents	Attn. Assistant Program Manager PO Box 3677 Baton Rouge, LA. 70821-6977 Main: 225.342.7084	http://regents.louisiana.gov/proprietary-schools/ http://regents.louisiana.gov/wp-content/uploads/2014/07/StudentComplaintProcedure.pdf
Maine Department of Education	Director of Policy and Programs 23 State House Station Augusta, ME 04333-0023	http://www.maine.gov/ag/consumer/complaints/index.shtml
Maryland Higher Education Commission	Student Complaint Process Consumer Protection Division Office of the Attorney General 200 Saint Paul Place Baltimore, Maryland 21202 Main: 410.528.8662	http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintProcess.pdf
Massachusetts Board of Higher Education	One Ashburton Place, Room 1401 Boston, MA. 02108 Main: 617.994.6950	http://www.mass.edu/forstudents/complaints/complaintprocess.asp
Michigan Department of Licensing and Regulatory Affairs	Bureau of Commercial Services, Licensing Division Proprietary School Unit Staff 201 N Washington Square Lansing, MI. 48913	http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html
Minnesota Office of Higher Education	Registration & Licensing 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108-5227 Main: 651.259.3975 Other: 1.800.657.3866 Email: info@ohe.state.mn.us	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi Commission on College Accreditation	3825 Ridgewood Road Jackson, MS. 39211-6453 Main: 601.432.6372	http://www.mississippi.edu/mcca/ http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf
Missouri Department of Higher Education	205 Jefferson Street, PO Box 1469 Jefferson City, MO. 65102-1469 Main: 573.751.2361 Email: info@dhe.mo.gov	http://dhe.mo.gov/contactus.php http://dhe.mo.gov/documents/PO LICYNCOMPLAINTRESOLUTION-reviseddraft.pdf



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Montana Board of Regents	Office of Commissioner of Higher Education Montana University System 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201 Main: 406.444.6570	http://mus.edu/MUS-Statement-of-Complaint-Process.asp#Institutions%20Outside
Nebraska Coordinating Commission for Postsecondary Education	PO Box 95005 Lincoln, NE. 68509-5005 Main: 402.471.0730	http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf http://www.ccpe.state.ne.us/PublicDoc/Ccpe/Complaint.asp
Nevada Commission on Postsecondary Education	8778 S. Maryland Parkway, Suite 115 Las Vegas, NV. 89123 Main: 702.486.7330	http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm
New Hampshire Higher Education Commission	Edward R MacKay, Division Director 101 Pleasant Street Concord, NH 03301 Main: 603.271.0256 Email: Edward.MacKay@due.nh.gov	http://www.education.nh.gov/highered/compliance-allegation.htm
State of New Jersey Office of the Secretary of Higher Education	NJ Higher Education PO Box 542 Trenton, NJ 08625-0542 Main: 609.292.4310 Email: nj_che@che.state.nj.us	http://www.state.nj.us/highereducation/ https://www.state.nj.us/treas/highereducation/contactus.shtml
New Mexico Higher Education Department	2048 Galisteo Street Santa Fe, New Mexico 87505-2100 Main: 505.476.8400 Email: Exec.Admin@state.nm.us	http://www.hed.state.nm.us/students/complaints.aspx
New York State Education Bureau of Proprietary School Supervision	Investigations and Audit Unit 116 West 32 nd Street, 5 th Floor New York, NY 10001 Main: 212.643.4760 Email: BPSS@nysed.gov	http://www.acces.nysed.gov/bps/students/disclos.htm
North Carolina State Board of Proprietary School	200 West Jones Street Raleigh, NC. 27603 Main: 919.807.7061 Email: corls@nccommunitycolleges.edu	http://www.nccommunitycolleges.edu/proprietary-schools



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North Dakota University System	Director of Distance Education and State Authorization 1815 Schafer St. Ste. 202 Bismarck, ND 58501-1217 Email: tanya.spilovoy@ndus.edu	http://www.ndus.edu/system/state-authorization/
Ohio State Board of Career Colleges and Schools	30 East Broad Street, Suite 2481 Columbus, OH. 43215 Main: 614.466.2752 Email: bpsr@scr.state.oh.us	http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx
Oklahoma State Regents for Higher Education	55 Research Parkway, Suite 200 Oklahoma City, OK. 73104 Main: 405.255.9100	http://www.okhighered.org/current-college-students/complaints.shtml
Oregon State Board of Higher Education	Higher Education Coordinating Commission 775 Court St, NE Salem, OR. 97301 Main: 503.947.5600	http://www.ode.state.or.us/search/page/?id=325
Pennsylvania Department of Education	Postsecondary and Adult Education 333 Market Street, 12 th Fl. Harrisburg, PA. 17126-0333 Main: 717.783.8228 Email: ra-collunivseminfo@pa.gov	http://www.education.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474
Rhode Island Board of Governors for Higher Education	Shepard Bldg. 80 Washington Street Providence, RI 02903 Main: 401.456.6000	http://www.ribghe.org/students.htm
South Carolina Commission on Higher Education	Academic Affairs and Licensing 1122 Lady Street, Suite 300 Columbia, SC. 29201 Main: 803.737.2260	http://www.che.sc.gov/ http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/complaint_procedures_and_form.pdf
South Dakota Board of Regents	306 East Capitol Ave, Suite 200 Pierre, SD 57501 Main: 605.773.3455 Email: info@sdbor.edu	http://www.sdbor.edu/services/academics/SDSARA/SDSARA_000.htm
Tennessee Higher Education Commission	Division of Postsecondary School Authorization Parkway Towers, Suite 1900 404 James Robertson Parkway Nashville, TN. 37243-0830 Main: 615.741.5293	http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/psa.html http://tn.gov/thec/Divisions/LRA/PostsecondaryAuth/ComplaintForm.pdf



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Texas Workforce Commission	TWC-Career Schools and Colleges Austin, Texas 78778-0001 Main: 512.936.3100 Email: career.schools@twc.state.tx.us	http://www.twc.state.tx.us/svcs/propschools/career-schools-colleges-students.html
Texas Higher Education Coordinating Board	College Readiness and Success Division PO Box 12788 Austin, Texas 78711-2788 Email: studentcomplaints@theceb.state.tx.us	http://www.theceb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D
Utah Division of Consumer Protection	160 East 300 South Salt Lake City, UT. 84111 Main: 801.530.6601	http://consumerprotection.utah.gov/consumerinfo/schools.html http://consumerprotection.utah.gov/complaints/index.html
Vermont Agency of Education	219 North Main Street, Suite 402 Barre, VT. 05641 Main: 802.479.7451 Email: cathy.hilgendorf@state.vt.us	http://education.vermont.gov/directories/postsecondary#resources http://education.vermont.gov/documents/EDU-VTAOE-Complaint Resolution for Posts econdary Education.pdf
Virginia State Council of Higher Education	James Monroe Building 101 N 14 th St, 10 th Floor Richmond, VA 23219 Main: 804.225.2600	http://www.schev.edu/students/studentcomplaint.asp
Washington Student Achievement Council	917 Lakeridge Way SW Olympia, WA 98502 Main: 360.753.7869 Email: kareno@wsac.wa.gov	http://www.wsac.wa.gov/protecting-education-consumers
Washington Workforce Training and Education Board	128 10 th Avenue Olympia, WA. 98502 Main: 360.709.4641 Email: pspencer@wtb.wa.gov	http://www.wtb.wa.gov/PCS_Complaints.asp
West Virginia Higher Education Policy Commission	1018 Kanawha Boulevard, East-Suite 700 Charleston, WV. 25301 Main: 304.558.2101 Email: jtice@hepc.evnet.edu	http://www.wvhepc.com/wp-content/uploads/2014/06/Student-Complaint-Process-revised-3.pdf



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Wisconsin Educational Approval Board	30 W. Mifflin St. 9 th Floor Madison, WI. 53708 Main: 608.266.1996 Email: eabmail@eab.state.wi.us	http://eab.state.wi.us/resources/complaint.asp
Wyoming Department of Education	2300 Capitol Avenue Hathaway Building, 2 nd Floor Cheyenne, WY 82002-0050 Main: 303.777.7675 Email: elaine.marces@wyo.gov	http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/ http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf