

State Agency Consumer Complaint Information

<p>Alabama Commission on Higher Education 100 N. Union St. P.O. Box 302000 Montgomery, AL 36130-2000 Main: (334) 242-1998 http://www.ache.state.al.us</p> <p>Alabama Department of Postsecondary Education P.O. Box 302130 Montgomery, AL 36130-2130 Main: (334) 293-4500 http://www.accs.cc/</p>	<p>Colorado Department of Higher Education Complaints 1560 Broadway Suite 1600 Denver, CO 80202 Main: (303) 866-2723 Fax: (303) 866-4266 http://higher.ed.colorado.gov/DHE/contact.html</p>
<p>Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505 Main: (907) 465-6741 http://acpe.alaska.gov/EDUCATOR-SCHOOL/Postsecondary Institutions/Consumer Protection</p>	<p>Connecticut Office of Higher Education 61 Woodland Street Hartford, CT 06105-2326 Main: (860) 947-1800 http://www.ctohe.org/studentcomplaints.shtml (or) http://www.ctohe.org/StudentsFamilies/pdfs/ComplaintForm.pdf</p>
<p>Arizona Department of Education 1535 W. Jefferson St. Phoenix, AZ 85007 Main: (602) 542-5393 https://ppse.az.gov/complaint</p>	<p>Delaware Department of Education The Townsend Building 401 Federal Street, Suite 2 Dover, DE 19901-3639 Main: (302) 735-4000 or (302) 857-3388 http://www.doe.k12.de.us/site/default.aspx?PageID=1</p>
<p>Arkansas Higher Education Coordinating Board 423 Main Street, Suite 400 Little Rock, AR 72201 Main: 501 683-8000 http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx</p> <p>http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf</p>	<p>District of Columbia Superintendent of Education Education Licensure Commission (ELC) Public Complaints 810 First Street NE, 9th Floor Washington, DC 20002 Main: (202) 727-6436 Email: osse@dc.gov http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints</p>
<p>California Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833 Main: (916) 431-6924 FAX: (916) 263-1897 http://www.bppe.ca.gov/enforcement/complaint.shtml</p>	<p>Florida Department of Education Commission for Independent Education 325 W. Gaines Street, Suite 1414 Tallahassee, FL 32399-0400 Email: cieinfo@fldoe.org http://www.fldoe.org/policy/commission-for-independent-edu/file-a-complaint.shtml</p>

State Agency Consumer Complaint Information

<p>State of Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Place, Suite 220 Tucker, GA 30084 Main: (770) 414-3300 http://gnpec.org/consumer-resources/</p>	<p>Iowa College Student Aid Commission 430 East Grand Ave., FL3 Des Moines, IA 50319-0146 Main: (515) 725-3400 https://www.iowacollegeaid.gov/content/forms-and-applications</p>
<p>Hawaii Postsecondary Education Authorization Program (HPEAP) PO Box 541 Honolulu, Hawaii 96809 Main: (808) 586-7327 Email: hpeap@dcca.hawaii.gov http://cca.hawaii.gov/hpeap/student-complaint-process/</p>	<p>Kansas Board of Regents 1000 SW Jackson Street, Suite 520 Topeka, KS 66612-1368 Main: (785) 296-3421 http://www.kansasregents.org/private_postsecondary_complaint_process</p>
<p>Idaho State Board of Education 650 West State Street, Suite 307 PO Box 83720) Boise, Idaho 83720-0037 Private Postsecondary & Proprietary School Coordinator Contact: Val Fenske Main: (208) 332-1587 Email: Valerie.Fenske@osbe.idaho.gov http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp</p>	<p>Kentucky Council on Postsecondary Education Director of Postsecondary Licensing Council on Postsecondary Education 1024 Capital Center Drive, Suite 320 Frankfort, KY 40601 http://cpe.ky.gov/policies/academicpolicies/faqs-students.htm#How%20do%20I%20file%20a%20complaint</p> <p>Kentucky State Board for Proprietary Education P.O. Box 1360 Frankfort, KY 40602 Main: (502) 564-3296 http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf</p>
<p>Illinois Board of Higher Education 431 East Adams, 2nd Floor Springfield, Illinois 62701-1404 Main: (217) 782-2551 Email: info@ibhe.org http://www.ibhe.state.il.us/consumerinfo/complaint.htm</p>	<p>Louisiana Board of Regents Attn: Assistant Program Manager PO Box 3677 Baton Rouge, LA 70821- 3677 Main: (225) 342-7084 http://regents.louisiana.gov/proprietary-schools/ (or) http://regents.louisiana.gov/wp-content/uploads/2014/07/StudentComplaintProcedure.pdf</p>
<p>Indiana Commission for Higher Education Board for Proprietary Education Indiana Commission for Higher Education 101 West Ohio Street, Suite 670 Indianapolis, IN 46204 (317) 464-4400 ext. 0 Email: complaints@che.in.gov http://www.in.gov/che/2744.htm http://www.in.gov/bpe/2329.htm</p>	<p>Maine Department of Education Director of Policy and Programs 23 State House Station Augusta, ME 04333-0023 http://www.maine.gov/ag/consumer/complaints/index.shtml</p>

State Agency Consumer Complaint Information

<p>Maryland Higher Education Commission Student Complaint Process Consumer Protection Division Office of the Attorney General 200 Saint Paul Place Baltimore, Maryland 21202 Main: (410) 528-8662 http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintProcess.pdf</p>	<p>Missouri Department of Higher Education 205 Jefferson Street, PO Box 1469 Jefferson City, MO 65102-1469 Main: (573) 751-2361 Email: info@dhe.mo.gov http://dhe.mo.gov/contactus.php http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</p>
<p>Massachusetts Board of Higher Education One Ashburton Place, Room 1401 Boston, MA 02108 Main: (617) 994-6950 http://www.mass.edu/forstudents/complaints/complaintprocess.asp</p>	<p>Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201 Main: (406) 444-6570 http://mus.edu/MUS-Statement-of-Complaint-Process.asp#Institutions%20Outside</p>
<p>Michigan Department of Licensing and Regulatory Affairs Bureau of Commercial Services, Licensing Division Proprietary School Unit Staff 201 N. Washington Sq. Lansing, MI 48913 http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html</p>	<p>Nebraska Coordinating Commission for Postsecondary Education PO Box 95005, Lincoln, NE 68509-5005 Main: (402) 471-0730 http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf http://www.ccpe.state.ne.us/PublicDoc/Ccpe/Complaint.asp</p>
<p>Minnesota Office of Higher Education Registration & Licensing 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108- 5227 Main: 651-259-3975 or 1-800-657-3866 Email: info.ohe@state.mn.us http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</p>	<p>Nevada Commission on Postsecondary Education 8778 S Maryland Parkway, Suite 115 Las Vegas, NV 89123 Main: (702) 486-7330 http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</p>
<p>Mississippi Commission on College Accreditation 3825 Ridgewood Road Jackson, MS 39211-6453 Main: (601) 432-6372 http://www.mississippi.edu/mcca/ http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</p>	<p>New Hampshire Higher Education Commission Edward R. MacKay, Division Director New Hampshire Department of Education 101 Pleasant Street Concord, NH 03301 Main: (603) 271-0256 Email: Edward.MacKay@doe.nh.gov http://www.education.nh.gov/highered/compliance-allegation.htm</p>

State Agency Consumer Complaint Information

<p>State of New Jersey Office of the Secretary of Higher Education NJ Higher Education P.O. Box 542 Trenton, NJ 08625-0542 Main: (609) 292-4310 Email nj_che@che.state.nj.us http://www.state.nj.us/highereducation/</p> <p>https://www.state.nj.us/treas/highereducation/contactus.shtml</p>	<p>Ohio State Board of Career Colleges and Schools 30 East Broad Street, Suite 2481 Columbus, OH 43215 Maine: (614) 466-2752 Email: bpsr@scr.state.oh.us http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</p>
<p>New Mexico Higher Education Department 2048 Galisteo Street Santa Fe, New Mexico 87505-2100 Main: (505) 476-8400 Email: Exec.Admin@state.nm.us http://www.hed.state.nm.us/students/complaints.aspx</p>	<p>Oklahoma State Regents for Higher Education 55 Research Parkway, Suite 200, Oklahoma City, OK 73104 Main: (405) 225.9100 http://www.okhighered.org/current-college-students/complaints.shtml</p>
<p>New York State Education Bureau of Proprietary School Supervision Investigations and Audit Unit 116 West 32nd Street, 5th Floor New York, NY 10001 Main: (212) 643-4760 Email: BPSS@NYSED.GOV http://www.acces.nysed.gov/bpss/students/disclos.htm</p>	<p>Oregon State Board of Higher of Education Higher Education Coordinating Commission Shell Dumas 775 Court St. NE Salem, OR 97301 Main: (503) 947-5600 http://www.ode.state.or.us/search/page/?id=325</p>
<p>North Carolina State Board of Proprietary Schools 200 West Jones Street Raleigh, North Carolina 27603 Scott Corl Executive Director of Proprietary Schools Main: (919) 807-7061 Email: corls@nccommunitycolleges.edu http://www.nccommunitycolleges.edu/proprietary-schools</p>	<p>Pennsylvania Department of Education Postsecondary and Adult Education 333 Market Street, 12th Fl Harrisburg, PA 17126-0333 Main: (717) 783-8228 Email: ra-collunivseminfo@pa.gov http://www.education.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474</p>
<p>North Dakota University System Tanya Spilovoy, D. Ed. Director of Distance Education and State Authorization 1815 Schafer St., Ste. 202 Bismarck, ND 58501-1217 Email: tanya.spilovoy@ndus.edu http://www.ndus.edu/system/state-authorization/</p>	<p>Rhode Island Board of Governors for Higher Education Shepard Bldg. 80 Washington Street Providence, RI 02903 Main: (401) 456-6000 http://www.ribghe.org/students.htm</p>

State Agency Consumer Complaint Information

<p>South Carolina Commission on Higher Education Academic Affairs and Licensing 1122 Lady Street, Suite 300 Columbia, SC 29201 Main: (803) 737-2260 http://www.che.sc.gov/ (or) http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/complaint_procedures_and_form.pdf</p>	<p>Utah Division of Consumer Protection 160 East 300 South Salt Lake City, Utah 84111 Main: (801) 530-6601 http://consumerprotection.utah.gov/consumerinfo/schools.html (or) http://consumerprotection.utah.gov/complaints/index.html</p>
<p>South Dakota Board of Regents 306 East Capitol Ave Suite 200 Pierre, SD 57501 Home: 605 773 3455 Email: info@sdbor.edu http://www.sdbor.edu/services/academics/SDSARA/SDSARA_000.htm</p>	<p>Vermont Agency of Education 219 North Main Street, Suite 402, Barre, VT 05641 Cathy Hilgendorf Main: (802) 479-7451 Email: cathy.hilgendorf@state.vt.us http://education.vermont.gov/directories/postsecondary#resources (or) http://education.vermont.gov/documents/EDU-VTAOE-ComplaintResolutionforPostsecondaryEducation.pdf</p>
<p>Tennessee Higher Education Commission Division of Postsecondary School Authorization Parkway Towers, Suite 1900 404 James Robertson Parkway Nashville, TN 37243-0830 Main: (615) 741-5293 http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/psa.html (or) http://tn.gov/thec/Divisions/LRA/PostsecondaryAuth/ComplaintForm.pdf</p>	<p>Virginia State Council of Higher Education 101 N. 14TH St., 10TH FL, James Monroe Bldg. Richmond, VA 23219 Main: (804) 225-2600 http://www.schev.edu/students/studentcomplaint.asp</p>
<p>Texas Workforce Commission TWC-Career Schools and Colleges Austin, Texas, 78778-0001 Main: (512) 936-3100 Email: career.schools@twc.state.tx.us http://www.twc.state.tx.us/svcs/propschools/career-schools-colleges-students.html</p> <p>Texas Higher Education Coordinating Board College Readiness and Success Division P.O. Box 12788 Austin, Texas 78711-2788 Email: StudentComplaints@thecb.state.tx.us http://www.thecb.state.tx.us/index.cfm?objectid=051F93F5-03D4-9CCE-40FA9F46F2CD3C9D</p>	<p>Washington Student Achievement Council 917 Lakeridge Way SW Olympia, WA 98502 Program Administrator Karen Oelschlager Main: 360.753.7869 Email: kareno@wsac.wa.gov http://www.wsac.wa.gov/protecting-education-consumers</p> <p>Washington Workforce Training and Education Board 128 10th Avenue Olympia, WA Main: 360-709-4641 Email: spencer@wtb.wa.gov http://www.wtb.wa.gov/PCS_Complaints.asp</p>

State Agency Consumer Complaint Information

<p>West Virginia Higher Education Policy Commission 1018 Kanawha Boulevard, East - Suite 700 Charleston, WV 25301 Main: (304) 558-2101 Email: jtice@hepc.wvnet.edu http://www.wvhepc.com/wp-content/uploads/2014/06/Student-Complaint-Process-revised-3.pdf</p>	
<p>Wisconsin Educational Approval Board 30 W. Mifflin St., 9th Floor P.O. Box 8696 Madison, WI 53708 Main: (608) 266-1996 Email: eabmail@eab.state.wi.us http://eab.state.wi.us/resources/complaint.asp</p>	
<p>Wyoming Department of Education 2300 Capitol Avenue Hathaway Building, 2nd Floor Cheyenne, WY 82002-0050 Main: (303) 777-7675 Email: elaine.marces@wyo.gov http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/ http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf</p>	