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Message from Mark Cobb, associate dean, student success and retention -

How to utilize the student success team

The student success team is passionate about providing professional, personalized support for all of our students. Our student success advisors are trained to answer degree-specific questions, address concerns, assist with course and curriculum planning and registration as well as provide encouragement/tips while you attend American Sentinel University.

We encourage you to reach out to our team anytime you have questions by either contacting your program-specific assigned advisor, emailing services@americansentinel.edu or calling our toll free number at 800.566.8774. The student success team is available Monday – Thursday 7 a.m. - 6 p. m. MDT and Friday 7 a.m. - 5 p.m. MDT to answer any questions or assist with any issues.

American Sentinel policy updates

American Sentinel's new Course Drop Policy
Students must still contact their student success advisor to drop a course. This enables American Sentinel to better assist students in achieving their academic goals. What has changed is that students
may no longer drop a course after week five. See below for the specific policy details.

**Course Drop Policy (courses dropped prior to course start date through week one)**

Students may drop a course through the last day of week one for no additional fee. Courses dropped during the first week will not appear on the student’s transcript. American Sentinel’s academic week begins Monday at 6 a.m. MDT and runs through the following Monday at 5:59 a.m. MDT (seven full days). Students dropping courses during the first week may also add a course at the same time without paying a late registration fee.

**Course Drop Policy (courses dropped in weeks two through five)**

Students may drop a course between week two and the last day of week five for no additional fee. Courses dropped between week two and the end of week five will appear on the student’s transcript with the letter grade of "W." "W" grades are not calculated into the student’s GPA.

American Sentinel will refund students for courses dropped after week one and before the last day of week five according to the refund policy. Refunds will be processed and paid within 30 days. If the student’s account reflects a balance owed to the university, refunds will be applied to the balance rather than sent to the student.

**Students may not drop a course after week five of the course.**

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**Our new branding goes live in May. Get a sneak peek at our new logo now.**

Come May 2, American Sentinel University’s logo, colors, website and brand will appear completely different, and we think you’ll be very excited to see our fresh, modern new look! We are officially launching our new branding during the month of May, but remember, nothing about the school is changing other than our graphic look. Here’s a sneak peek at what’s in store:

- **Our logo will look completely new.** No more blue square with dots! Get ready for a beautiful new design featuring a different font and an inspiring graphic icon. It reflects a more credible image for the school but still signifies the quality, professionalism, warmth and support you’ve come to know and trust from American Sentinel.
- **The dark blue color will be replaced with a fresher, lighter blue.** You’ll start to see this new blue color in the logo as well as in our collateral, websites, emails, stationary and more.
- **We’ve got a new tag line.** Because our purpose as a university is to position students for success in their professional and civic lives, we developed the tag line to reflect this: “Learning to Succeed.”
- **Programs will have their own colors.** In addition to the new American Sentinel blue, each industry discipline will have its own accent color: green for health care, gold for information technology, royal blue for business, and purple for military-related information.

Get more information and a sneak peek at the logo [here](#). If you have any questions about American Sentinel’s new brand look, email **branding@americansentinel.edu**.

Remember, your courses and degree program, faculty and advisors, the school’s ownership, executive management, mission and accreditations – they will remain exactly the same. All we’re doing is updating our image to reflect American Sentinel’s excellent track record for positioning students for success.

**Thank you for your support. Let us know what you think!**

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**Join Dean Catherin Garner for the May Live Health Care Chat**

Why is there such an urgent need for nurses who understand health informatics? What are the career opportunities for nurses? Join Dr. Catherine Garner, Dean of Health Sciences and Nursing at American
Sentinel University, to find out how nurses can specialize and advance in this field. Learn about the education and expertise nurses need to improve patient care with the evolution of electronic health records and Federal mandates.

Health Informatics: Where are the opportunities for nurses?
Tues., May 10 at 11 a.m. EDT

The chat series is available on NurseTogether.com only, so join today. There is no cost or obligation to become a member or participate in the chats.

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**American Sentinel student success story: GIS Student turns Passion into a Career**

U.S. Army Sgt. and American Sentinel University student Scott Fierro fell in love with Geographic Information Systems technology during the Army’s Advanced Individual Training at the National Geospatial Intelligence Agency. “Since then I have dedicated myself to learning as much about GIS as possible,” Fierro says. Read More

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**Important message for military students utilizing Tuition Assistance**

Now is the time to review your schedule to verify your eligibility for one additional course at no cost during the 2011 TA fiscal year. You may register for your 7th course no later than the August 2011 term. Click here for more information.

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**Career Corner**

With elections on the horizon, some politicians are already promising millions of new jobs within the next few years. That does not help job seekers today. Rather than wait, take these four steps to improve your employment chances. Read More

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If you are no longer a student at American Sentinel and wish to stop receiving student news and announcements click here to UNSUBSCRIBE.

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